



# RETURNS FORM

Incomplete Return forms cannot be processed

**Fill out the form - Read returns conditions – Sign - Insert form inside your parcel - Attached return address label onto parcel**

## RETURNED FROM

Order no. \_\_\_\_\_

Product description \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone number \_\_\_\_\_

Email \_\_\_\_\_

## REASON FOR RETURN (please tick as appropriate)

- DIDN'T LIKE THE ITEM (please give us your reason) \_\_\_\_\_
- DAMAGED (please email us at [info@kooshi.co.uk](mailto:info@kooshi.co.uk))       WRONG ITEM RECEIVED
- OTHER \_\_\_\_\_

## RETURNS CONDITIONS - **ITEMS ARE NON-RETURNABLE ONCE THE TAGS HAVE BEEN REMOVED OR ONCE THE ITEM HAS BEEN USED**

Please note that all unwanted items need to be returned within 30 days from receipt. Please use original packaging and make sure all tags and wraps are attached. For future information, please refer to our return policy at: [www.kooshi.co.uk/returns](http://www.kooshi.co.uk/returns). Items that were purchased on sale cannot be returned or exchanged. You are responsible for the cost of returning your item(s) to us, unless you received a faulty, damaged or wrong despatch item. We request that you send Kooshi products by registered post and that you purchase insurance with your carrier for the value of the merchandise. This is necessary should they get lost or damaged in transit. Shipping on returned items is not refundable. Please ensure that you include the return form within the parcel. Returns can take up to 21 days to be processed, especially during busy periods.

Date \_\_\_\_\_

Signature \_\_\_\_\_

RETURN ADDRESS LABEL ↓

GEFCO FORWARDING  
ATT: LOGISTIC RETURNS  
UNIT 1, MERESIDE PARK  
SHIELD ROAD  
ASHFORD  
MIDDLESEX  
TW15 1BL



PLEASE TAPE THIS RETURNS LABEL SECURELY TO YOUR PARCEL

THANK YOU